



VENDOR FAQ's

How do I become a Lamin-x Vendor?

Becoming a Lamin-x Vendor is easy. Submit your complete business address and contact information [here](#). Once reviewed, we will contact you to discuss potential next steps. If or when new dealer criteria are met, we will require a copy of your Tax ID form and/or Business License along with execution of our Dealer Agreement.

Is there a "buy in"?

Yes there is a small buy in. With this buy-in we will provide you our Vendor Start-up Kit. This kit includes many sales and marketing items that will help you and your business get started and be successful with Lamin-x products

Should I purchase precut kits or bulk rolls?

Good question; that will require some thought on your part. Do you want to sell primarily online or in an aftermarket parts store? Then you should heavily consider selling precut kits or universal sheets for delivery to you or drop-shipped to your customer. If you have proper installation facilities that allow mass installations of bulk film for light protection, paint protection, car wraps, etc...; in that case, we suggest buying bulk rolls of film for custom fitment and installations. You also have the option of purchasing a paint protection cutting programs through us.

What if you don't have a precut kit that I need?

If you have a high demand for a specific make and model of vehicle that we don't currently offer, we will make every effort to create the design for you. However, time restraints force you to do an install immediately, consider performing a universal sheet install. Simply measure the surface area, with a tailor's tape, where the film is going to be applied (take into consideration any bends or compound curves that may need the material to bend when wrapping). You can then order a universal sheet from us and perform a custom installation. It will be necessary to trim the excess film from the lens once the film is installed. Sometimes this method is preferred by many installers. It gives them more flexibility during installation, allowing them to cover as much or as little of the light, as desired by the customer.

Can the film be removed without damage?

Lamin-x protective film can be easily removed without damage to the light or original paint. Upon initial application, the film can be pulled up again and reapplied numerous times if not installed correctly (repeat reading that again). The film and adhesive are forgiving enough for this.

Once the film has settled (about 48-72 hours), the product is not considered reusable. Upon removal, warm the film and peel off slowly. Since our adhesive is very strong, it will be necessary to also hold down a portion of the lens while the film is being removed. If there is any additional adhesive left on the lens, simply rub the adhesive with an adhesive remover, "Goo-Gone" is the best that we've found.

Are your colored films legal on headlights for street use?

Our colored films may not be legal for street use on primary lighting. An "off-road only" disclosure is recommended. Please check your state or local laws before making any claims. Installation of colored Lamin-x Film on your primary lights is done so at your own risk. None of our films produce a blue light when lit. Our red film, however, produces a red light when illuminated on front lighting, and is only recommended to be only used on tail lights and side markers.

How do I install your film?

This is not window tint! Do NOT install this film like window tint! Now that's out of the way, go to our install page [here](#). We have some very detailed installation instructions for you. If you have any other questions about installations, please, don't hesitate to call.

What is your return policy?

All kits are custom made upon ordering. Therefore, return orders may be subject to a 15% restocking fee (for headlight/fog light/tail light film) and a 35% restocking fee for paint protection film. Returned kits must be in clean, unused, original condition, packed in the original packaging, and received by Lamin-x within 30 days of receipt of merchandise. No return will be accepted without proof of purchase or date of sale. No shipping charge refunds accepted. Customer must contact us prior to shipping to obtain a return authorization code. Not responsible for unauthorized returns.

Do you invoke any MAP policy on your products?

Yes, we do. Details are provided further in our Dealer Agreement.

What's the difference between your film and some other products?

Numerous things make our product more appealing than others, such as:

Our films are an impact resistant, softened PVC vinyl. One competitor's films are very thick, very stiff, and have a thin amount of adhesive. This makes for a very difficult and unforgiving installation on lenses with complex curves. Another competitor's product is very thin. Which tears very easily and is not forgiving to install. It also has a dull haze to it, which does not make for a clear look.

Our adhesive composition allows for forgiving and easy installation on lenses with compound curves.

Lamin-x is breathable for quicker curing and allows for newly applied paint to fully cure.

Resists yellowing with minor yearly maintenance.

Multiple colors and thicknesses available for endless applications.

Do you drop ship and if so is there a fee?

Yes, we do offer drop shipping as a service to our dealers. There is no additional cost for this service.

What are your processing times once I place an order?

pre-cut 2-3 business days.

bulk rolls/sheet same day to 2 days

pre-cut paint protection 3-5 days

5-year guarantee

Lamin-x Protective Films guarantees its products for five years from the date of purchase. The products are guaranteed against defective materials and workmanship, this guarantee is null and void if the products have been improperly handled or applied. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising out of the use or inability to use the products. If the products are not proven to conform to specifications the seller's and manufacturer's obligations shall be to replace it at no cost to the purchaser. All expressed or implied rights, warranties, guarantees, or conditions, statutory or otherwise, are excluded. The foregoing may not be altered, except by agreement signed by the buyer and seller, and is void where prohibited by law. During the five year guarantee period, your Lamin-x Protective Films product will be replaced free of charge, when proof of purchase and the defective product are returned to the seller or the manufacturer. Please note: you will need to receive approval and a valid RMA number prior to shipping your return from help@lamin-x.com.

Lamin-x Protective Films
478 Beasley Street Blairsville, GA 30512
706.955.0677